

Fraud Reminder From:



Dear BANKWEST Customer:

BANKWEST may send you emails from time to time, but we will never request your personal account information. If you receive an email, phone call, or voice recording from us and are unsure of its authenticity, please call us and verify that it is a legitimate email or phone call from BANKWEST.

We, currently, do not use cell phone text messaging as a form of communication. If you receive a text message that appears to be from BANKWEST know that it is not a legitimate message.

Additional Information:

Phishing Defined: Phishing is the act of attempting to fraudulently acquire sensitive information, such as passwords, account numbers, and credit card details, by acting as a trustworthy person or business with a real need for such information in a seemingly official electronic notification or message. The number and sophistication of phishing scams sent out to consumers is continuing to increase dramatically. While online banking is safe, as a general rule you should be careful about giving out your personal financial information over the Internet.

To avoid phishing scams: Don't reply to an email, text, or pop-up message that asks for personal or financial information, and don't click on links in the message. If you want to go to a bank or business's website, type the web address into your browser yourself.

Don't respond if you get a message – by email, text, pop-up or phone – that asks you to call a phone number to update your account or give your personal information to access a refund. If you need to reach an organization with which you do business, call the number on your financial statement, or use a telephone directory.

If you have any questions regarding the information in this email, please give us a call.

BANKWEST
763-477-5231